

MiLogin, NexSys & GEMS/MARS

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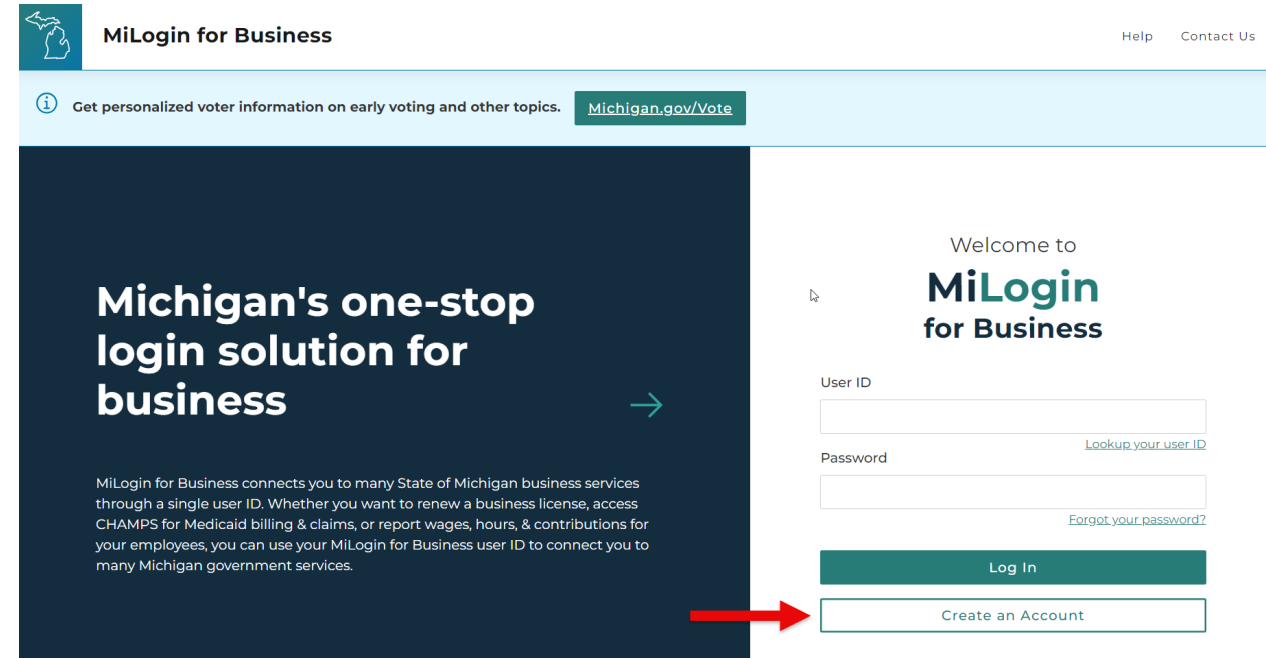
MiLogin for Business

- Required to access many MDE systems
- Be careful not to confuse the “for Business” and the “Citizen’s” portal
- Web Search: “MiLogin for Business”
- MDE Systems may still require creation of a MEIS number and the linking of your MEIS and MiLogin for Business accounts

The screenshot shows the MiLogin for Business website. At the top left is the Michigan state logo. The page title is "MiLogin for Business". In the top right corner, there are links for "Help" and "Contact Us". Below the header is a light blue banner with an information icon and the text "Get personalized voter information on early voting and other topics." followed by a button labeled "Michigan.gov/Vote". The main content area is dark blue. On the left, it says "Michigan's one-stop login solution for business" with a right-pointing arrow. Below this is a paragraph: "MiLogin for Business connects you to many State of Michigan business services through a single user ID. Whether you want to renew a business license, access CHAMPS for Medicaid billing & claims, or report wages, hours, & contributions for your employees, you can use your MiLogin for Business user ID to connect you to many Michigan government services." On the right side of the page, there is a login form. It starts with "Welcome to MiLogin for Business". Below that are two input fields: "User ID" and "Password". Each field has a "Lookup your user ID" or "Forgot your password?" link next to it. At the bottom of the form are two buttons: "Log In" (dark green) and "Create an Account" (white with a dark border).

Set up-MiLogin for Business

- Click: "Create an Account"
- MiLogin for Business will guide you through account set up and verification screens
- Create your MiLogin for Business Account using your entity contact information
- Contact information is what will be referenced in MDE systems



The screenshot shows the MiLogin for Business website interface. At the top, there is a navigation bar with the Michigan state logo, the text "MiLogin for Business", and links for "Help" and "Contact Us". Below the navigation bar is a light blue banner with an information icon and the text "Get personalized voter information on early voting and other topics." followed by a button labeled "Michigan.gov/Vote". The main content area is split into two columns. The left column has a dark blue background with the heading "Michigan's one-stop login solution for business" and a right-pointing arrow. Below this heading is a paragraph of text explaining that MiLogin for Business connects users to various state services through a single user ID. The right column has a white background with the heading "Welcome to MiLogin for Business". Below this heading are two input fields: "User ID" and "Password". To the right of the "User ID" field is a link "Lookup your user ID". To the right of the "Password" field is a link "Forgot your password?". Below the input fields are two buttons: a green "Log In" button and a white "Create an Account" button. A red arrow points from the bottom right of the dark blue section to the "Create an Account" button.

Set up – MiLogin for Business Dashboard

- Click: Discover Online Services
- Filter to search for MDE Systems
- Select MDE system to be added to your MiLogin for Business Dashboard
- Work through Terms & Conditions
- Repeat steps for each system

The first screenshot shows the 'MiLogin for Business' dashboard with a navigation bar containing 'Home', 'Discover Online Services', 'Help', 'Contact Us', and 'testxxx AOT'. The main content area displays a welcome message for 'testxxx AOT' and a notification that the password will expire in 7 days. Below this is a 'Discover Online Services' section with a search bar and a 'Search' button. A 'Filter by Departments' section is visible below the search bar, with a red arrow pointing to the 'Michigan Department of Education (MDE)' checkbox.

The second screenshot shows the 'Discover Online Services' page with a search bar and a 'Search' button. Below the search bar is a 'Filter by Departments' section with a checkbox for 'All Departments'.

The third screenshot shows a card for the 'Michigan Education Information System Account Link' with a description: 'Web application to link users MiLogin accounts with existing MEIS Accounts' and a right-pointing arrow.















MiLogin Assistance & Troubleshooting

- Click Contact Us
- Expand the appropriate window for guidance on resolving any issues
- If all else fails:
 - Phone: 1-877-932-6424
 - Milogin-support-level2-3@Michigan.gov
 - Helpful hints for contacting MiLogin:
 - Do not mention you cannot access an MDE system
 - Simply indicate you cannot access MiLogin for Business
- MDE is working to secure MiLogin for Business Help Desk features to provide additional support in the future

Need Help?


Find the most common questions about MiLogin for Business and contact information if you need more help

-  What is MiLogin for Business? 
-  Create new account/sign up 
-  Forgot Your Password 
-  Account Locked 
-  Account Disabled 
-  Multifactor Authentication (MFA) 



NexSys Technical Assistance

- Tier 1 technical assistance for application completion and submission:
 - Contact the managing program office
 - Check the grant application Cover Page or Important Information screens
- Trouble accessing NexSys:
 - Can you access MiLogin for Business?
 - If no, work through MiLogin for Business assistance
 - If yes, email MDE-NexSys-Applications@Michigan.gov
 - Provide detailed information on the issue and screenshots if possible



NexSys Teams – Who to Contact

- MDE-NexSys-Applications@Michigan.gov
 - Issues with accessing NexSys
 - Completed security forms for Authorized Officials (Level 5)
 - If you cannot access MiLogin for Business, please work through the MiLogin for Business helpdesk
- MDE-NexSys-Accounting@Michigan.gov
 - Cash Draws
 - Federal Final Expenditure Reports
 - Completed security forms for Entity Certifier
- MDE Phone Tree Updates



NexSys – What’s Coming?

- Reformatted Budgets
 - Similar in nature to MEGS+
 - Implemented as the new application fiscal year is released
 - Will pull in prior year budgets - if requested by program office
 - Faster response time
 - Allows for filtering for budget items with errors
 - Allows for easier updating, saving, and adding of budget items
 - Does not require the re-saving of rolled over budget items
- Electronic Security Access Request
- Azure Cloud



GEMS/MARS

- Trouble Accessing GEMS/MARS:
 - MDE-GEMS@Michigan.gov
- Program specific questions should be directed to the MDE office managing the program office
- Updated Help Guides coming Summer 2024

Resources Quick Guide:

MiLogin for Business: [MiLogin - Login \(michigan.gov\)](https://michigan.gov/milogin)

NexSys Website: [Michigan.gov/MDE-NexSys](https://michigan.gov/MDE-NexSys)

Link to NexSys website: [NexSys \(michigan.gov\)](https://michigan.gov/NexSys)

Link: [CreatingMILoginAccount---Updated-20231116.pdf \(michigan.gov\)](https://michigan.gov/CreatingMILoginAccount---Updated-20231116.pdf)

Additional TA documents & more to come!

NexSys Support:

Email: MDE-NexSys-Applications@Michigan.gov

Email: MDE-NexSys-Accounting@Michigan.gov

Authorized Official / Entity Certifier Security Form is located on the NexSys website

GEMS/MARS Support:

Email: MDE-GEMS@Michigan.gov

Website: [Michigan.gov/GEMS-MARS](https://michigan.gov/GEMS-MARS)

Link to GEMS/MARS Website: [GEMS/MARS \(Electronic Monitoring System\) \(michigan.gov\)](https://michigan.gov/GEMS/MARS(ElectronicMonitoringSystem))

Login link: [GEMS : Login Screen \(state.mi.us\)](https://state.mi.us/GEMS/LoginScreen)

MDE Phone Tree: Under going updates

Questions?
