



**PROTERRA POWERED LIMITED WARRANTY**

**PROTERRA DRIVETRAIN LIMITED WARRANTY**

Proterra, Inc. (“Proterra”) warrants to the original purchaser/lessee (“Customer”) that its Drivetrain will be free from defects in material and workmanship under normal use and when properly serviced. Proterra agrees to repair or replace defective parts with either new, or re-certified parts when available, subject to the terms and conditions set forth herein.

NOTE: This Warranty does not include Proterra High Voltage Battery Packs. Please refer to the [Battery Pack Limited Warranty](#) Section.

The final determination of required repairs or parts replacement shall be the sole discretion of Proterra. This Drivetrain Limited Warranty (“Warranty”) is a limited warranty subject to the terms and conditions stated in the sections below.

Proterra’s Drivetrain Limited Warranty applies to the components listed below. The warranty covers 100% of the parts, labor reimbursement (if applicable in accordance with the terms of this warranty and the purchase/lease agreement) and any associated freight costs during the warranty time period identified below.

Proterra will reimburse the customer for the parts and labor as published in the Standard Repair Time Guide (“SRT”) and shall follow local ordinances as necessary and if applicable in accordance with the terms of this warranty and the purchase/lease agreement, along with associated freight costs to provide required replacement parts during the warranty time period identified below.

Warranty repairs may be performed by the Customer, an authorized warranty provider, or Proterra only and must adhere to the terms and conditions outlined in the following statement of warranty. All components replaced under the warranty are exclusive property of Proterra Inc. and must be returned following the procedures set forth in the “Part Return” section of the Proterra Powered Policies & Procedures manual.

Proterra, at its sole discretion or as part of a Proterra Service Plan, may perform warranty repairs at the Customer location. Costs associated with these repairs will be at the expense of Proterra during standard operating hours. Emergency after hours warranty support may be performed at the request of the Customer for a fee.

The Coverage Period is the lesser of:

	<u>Term (yrs)</u>	OR	<u>Miles</u>
Traction Motor	Five (5) Years		100,000 Miles
Traction Motor Inverter	Five (5) Years		100,000 Miles
Transmission	Five (5) Years		100,000 Miles

The coverage is described below:

Traction Motor and Inverter	System Components including but not limited to, Traction Motor, Inverter, Cables, Mounts, Sensors, Switches, & Solenoids
Transmission	System Components including but not limited to, Transmission, Coupler, Adapters, Driveshaft, Mounts, Sensors, Switches, & Solenoids



## PROTERRA POWERED LIMITED WARRANTY

### NON-DRIVETRAIN COMPONENT COVERAGE

The following components are covered for a period of Two (2) Years/ Unlimited Miles:

Non-Drivetrain Component Coverage	System Components including but not limited to, Air Compressor, Power Steering Pump, VFD, Telemetry System, Vehicle Controller, Charge Controller, Water Pumps, Radiator Fan and Coolant Heaters.
-----------------------------------	---

### WHAT IS NOT COVERED

The following conditions are not covered by this Warranty agreement:

- Alteration or modification of any part of the Product with any third-party item,
- Misuse or negligent use of the Product, including but not limited to Customer's, or a third-party's, failure to follow Proterra's Operating Manual,
- Intentional or accidental collision and/or other physical damage.
- Acts of Nature,
- Neglect or Failure to perform the Preventative Maintenance as outlined in the maintenance documentation for the Product,
- Improper maintenance and repair, or
- Intentional acts of destruction, tampering or vandalism.
- Normal maintenance items or wearable items including, but not limited to, brake pads, filters, light bulbs, fuses, circuit breakers, bushings, or any consumable items.
- Oil, coolant, refrigerant and other fluids are not covered except when used in conjunction with a covered repair as identified in the Proterra Service Manual.

For the avoidance of doubt, this warranty does not include the replacement of normal maintenance items including, but not limited to any consumable items that are the sole responsibility of the purchaser/lessee.

**The Limited Drivetrain Warranty term period shall commence on the date of acceptance of the vehicle in which the Drivetrain is installed or as otherwise agreed to in the applicable purchase or lease agreement.**

EXCEPT FOR THE OBLIGATIONS, WARRANTIES AND REPRESENTATIONS SPECIFIED HEREIN, PROTERRA MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, SPECIFICALLY DISCLAIMS ANY REPRESENTATION OR WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT, AND SPECIFICALLY DISCLAIMS ANY WARRANTY ARISING BY USAGE OF TRADE OR BY COURSE OF DEALING.

Proterra administers the warranty process and all warranty claims are at the sole and absolute discretion of Proterra.

In connection with any claim brought under this limited warranty, the purchaser/lessee must provide the failed component along with the proper documentation and warranty claim form. Proterra will perform an inspection of the failed component and supporting documentation to make a claim determination. Proterra will not provide any compensation, labor, repairs, or replacement part to the purchaser/lessee without the above documentation.