MAYHEM
CYBER SECURITY AWARENESS FOR SUPERINTENDENTS

Katy Xenakis-Makowski, Superintendent
Mark Corbiser, Technology Director
Johannesburg-Lewiston Area Schools

Just Imagine...

You’re snuggled up in your comfy chair, with your child in your lap….roaring fire during the start of a cold winter….the hallmark Christmas channel on…a calm, quiet start to a Sunday and then….
KABOOM!

Sunday - 10.21.18, 11:42am
Katy, call me when you get a minute, kind of important (text from Mark Corbiser)

Sunday - 10.21.18, Approximately 12:00 pm

Katy: How bad is it?
Mark: As bad as it could be. It really doesn't get any worse.
Sunday - 10.21.18, 4:19pm

Katy,
This is Rachael Feldpausch of SETSEG. I wanted you to know that I have sent the claim which will be handled under claim # XXXXXX to Beazley. I have also text messaged their claims team to advise of the urgency and request they contact you right away.

I will keep you posted the moment I hear back from them.

I also want to give you some piece of mind. These attacks are intended to scare and incite a quick reaction. You are doing the right thing by contacting us. Jim DuRussel will be in touch with you in the morning, and Beazleys team will get this matter under control. I hope you are able to rest this evening knowing that you have done everything right to handle this matter.

We will be in touch soon.

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STAGES OF FREAK OUT

1. Wrap your head around what has happened.
2. Gather information from trusted sources.
3. Call your insurance provider.
4. Plan.
5. Communicate.
6. Attack.

Get Ready for Phone Calls and Emails with:

- Insurance company – Set Seg
- Cyber Insurance company – Beazley
- Forensic Cyber Security Firms - Kivu
- IC3 Form - Online
- FBI
- MSP
- Data Breach? Enter Breach Coach Attorney

Meet with administrators and Board members – you will need their support

How will your ISD/ESD support you? What resources are available?

Begin writing your story, but check with your attorney, someone will share information and the news will be calling

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Crazy Events Happening in the Technology World

For years, schools have worried about student hacks, student inappropriate use of technology, keeping technology up-to-date, and security systems. But outside attacks have dramatically increased on schools, hospitals, and communities. What do you know about...

- Malware – TrickBots, Emotet, Trojan Horses
- Foreign IP attacks
- Fake emails/Spoofing
- Amazon account lines of credit
- Bitcoin

Change and Prevention

- How do you back up information?
- How do you protect private information?
- What does your anti-virus do?
- How do you train staff?
- Do you have a system to block foreign IP address?
- Do you have a monitoring & alerting set up?
- What are your password requirements?
- What does your insurance policy cover?

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**Bottom Line**

1. It CAN happen to you.
2. Backup, insure, train.
3. Know your experts.

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**Questions?**

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Don't let mayhem get you!