



OaklandSchools

March 21, 2024

GENERAL ANNOUNCEMENT: POSITION OPENING

Director of Technology - Operations

IN THIS ROLE:

You will be responsible for leading the organization's Enterprise Services, Service Desk, and Field Services Teams in addition to providing visionary leadership in innovation, planning, budget management, and the evaluation of service delivery success.

WHAT WE NEED:

We are seeking a dynamic individual who has a passion for technology supported by strong leadership skills. The ideal candidate will be driven by high quality customer experience and enjoy problem solving while creating a team environment that promotes collaboration. In this position you will provide:

- **Leadership and management** of the enterprise and field services teams, enhancing staff development and fostering a culture of excellence, innovation, and continuous improvement in alignment with organizational goals.
- **Strategic planning and innovation** in collaboration with the Chief Technology and Information Officer developing strategic and operational plans that align with organizational objectives, emerging technologies, and industry trends.
- **Cyber and data security risk management** in alignment with best practices, mitigating technology-related risks, including cybersecurity, compliance, and operational challenges, ensuring the stability and integrity of supported IT systems.
- **Budget management** including strategic development and management of the technology department's budgets, ensuring fiscal responsibility in purchases and expenditures to maximize resource utilization and investment return.
- **Documentation, reporting, and knowledge management** of all technological infrastructures, including inventories, ensuring a strong system for knowledge sharing, operational efficiencies, measures of accountability, and future planning. Develop a continuous cross-training/knowledge transfer process for all critical team positions.
- **Operational excellence and customer satisfaction** by managing service utilization and operational effectiveness, while championing a customer-first approach to foster strong partnerships with internal and external stakeholders.

WHAT YOU NEED:

- Bachelor's degree in Computer Science, Information Technology, Business Administration, or a related field and a minimum of five to seven years of related experience leading and managing technology teams including network operations, helpdesk and/or systems administrations; or other equivalent combination of education and experience from which comparable knowledge and abilities can be acquired.
- Experience with enterprise scale software and infrastructure acquisitions including vendor management and negotiations.
- Experience in leading enterprise technology teams.
- On-call availability to handle work-related issues at all hours is required.
- Occasional travel is required.

SALARY DETAILS:

\$111,063 - \$128,798 annually based on relevant prior work experience, with the potential of earning up to \$138,702 after employment in this position at Oakland Schools. Exempt Position/12-month work year

WHY WORK FOR OS?

Oakland Schools offers a great benefits package for our employees! What we provide includes:

- The opportunity to enroll in a **pension plan** to help ensure your financial security
- **Quality health insurance, dental, and vision plans**
- **Generous vacation and leave time** so you can have a healthy work-life balance
- **OS-paid coverage for life insurance, short and long-term disability, and well-being benefits** including access to an Employee Assistance Program for staff and dependents
- The opportunity to buy optional health savings accounts (HSA), flexible spending accounts (FSA), pet insurance, legal insurance, college savings plans, and tax-sheltered annuity (TSA) plans
- OS provides the ability to get involved within the organization and advance your skill set with education development
- This position **may be eligible to participate in the Flexible Work Program**, which allows eligible employees to perform their job duties from a designated alternative location up to two days per week.

WHO WE ARE:

Oakland Schools (OS) is an intermediate school district (ISD) that is focused on providing educational and technology services to local school districts in a cost-effective manner so that they can provide students with a superior education. We also operate our Oakland Schools Technical Campuses (OSTC) and Virtual Learning Academy Consortium (VLAC). Through your work at OS, you will help students have the best learning experience possible! To learn more about us, visit <https://www.oakland.k12.mi.us/about>

HOW TO APPLY:

To apply, please use the Oakland County Human Resource Consortium (OHRC) website. You can find it by [clicking here](#). You will need to make an account on the OHRC website to apply.

Oakland Schools is a member of the OHRC. Once you create your account, you will be able to apply for positions within our district as well as positions available through other member districts. All applications must be completed on the OHRC website. Please do not email or fax application materials to Oakland Schools.

POSITION DEADLINE: Applications will be accepted until the position is filled.

For questions regarding this position, please contact Erika Geyman at Erika.Geyman@oakland.k12.mi.us

In accordance with state and federal law, Oakland Schools does not discriminate, nor permit discrimination, on the basis of race, color, national origin, ethnicity, religion, sex, pregnancy or parental status, gender identity, gender expression, sexual orientation, disability, age, height, weight, marital status, military service, veteran status, genetic information, or any other legally protected status, in its educational programs and activities, employment, or enrollment. The District also provides equal access to the Boy Scouts and other designated youth groups. For questions or complaints regarding unlawful discrimination or harassment, employees should contact the Assistant Superintendent of Human Resources, Personnel Management and Labor Relations at (248) 209-2429 or HR@oakland.k12.mi.us. Students and others should contact the Civil Rights/Title IX Coordinator at (248) 209-2590 or Jacqueline.Zablocki@oakland.k12.mi.us.

This job posting is intended to describe the general nature and level of work being performed by a person assigned to this job. It is not to be construed as an exhaustive list of all job duties that may be performed by a person so classified. Incumbents may be asked to perform additional duties as required by his/her supervisor.