

Frequently Asked Questions (FAQ) — Attendees

Q1: Is there a virtual option for this conference?

A1: There is not a virtual option for the 2024 Annual Conference. It will be great to see everyone in person!

Q2: Will there be limited class sizes?

A2: We do not plan to limit the class sizes and will do our best with spacing.

Q3: When is onsite conference registration open?

A3: Conference registration is at the Amway Grand Plaza Hotel and here are the hours:

- Monday, April 22: 5:00 7:00 pm
- Tuesday, April 23: 7:00 am 7:00 pm
- Wednesday, April 24: 7:00 am 5:00 pm
- Thursday, April 25: 7:00 am 3:30 pm

Q4: How many CPEs/SCECHs can I get?

A4: You will earn CPEs/SCECHs based on the number of sessions you attend. Attendees will have to complete the 2024 MSBO Annual Conference SCECH/CPE form which will be included in your conference materials. Be sure to indicate all sessions attended and turn the form in before you leave. You will receive an emailed Certificate of Completion for SCECH and CPE (CPA) credits.

- 50 minutes = 1 CPE <u>View the list of what qualifies for CPEs</u>
- 60 minutes = 1 SCECH. SCECH credit is rounded down to the quarter hour. There is a maximum of 19.25 SCECHs that can be earned.

Q5: Where should I park at the Amway Grand Plaza Hotel?

A5: Amway Grand Plaza Hotel Parking (availability and pricing are subject to change):

- How much is parking for registered hotel guests?
 - \$35 per night for self-parking \$\$39 per night for valet parking \$\$(Both allow 24-hour in-and-out access).
- Are both valet and self-parking available?
 - Valet and self-parking are available to overnight guests. Valet parking is located in the motor lobby off of the Pearl Street entrance. Self-parking is available in the Amway Grand Parking Ramp. The Amway Grand Parking Ramp entrance is located on the corner of Pearl Street and Monroe Avenue.
- Where is the motor lobby/main hotel entrance located?
 - If heading south on Monroe Avenue, make a right onto Pearl Street to locate valet and self-parking. If headed north on Monroe Avenue, make a left onto Pearl Street to locate valet and self-parking.

Q6: Is other parking available?

A6: Yes. A downtown Grand Rapids Parking Map is available on the MSBO Conference webpage.

Q7: What is the attire for the Conference?

A7: The attire is business casual.