



## **Frequently Asked Questions (FAQ) — Attendees**

**Q1: Is there a virtual option for this conference?**

**A1:** There is not a virtual option for the 2022 Annual Conference. It will be great to see everyone in person!

**Q2: Will there be limited class sizes?**

**A2:** We do not plan to limit the class sizes and will do our best with spacing.

**Q3: Does MSBO have COVID protocols for the Conference?**

**A3:** MSBO's top priority is always the health and safety of our attendees. MSBO monitors coronavirus information from the conference host hotel – the Amway Grand Plaza Hotel and the DeVos Place, as well as the Centers for Disease Control and Prevention (CDC) and local Michigan Departments of Health and Human Services. MSBO will update attendees concerning information that may impact the Conference.

**Q4: Do the conference hotels have COVID protocols?**

**A4:** Yes. Some hotel amenities may be limited or not available. Be sure to check with your hotel to learn their current protocols.

**Q5: When is onsite registration open?**

**A5:** Registration Hours at the Amway Grand Plaza Hotel:

- Monday, April 25: 5:00 – 7:00 pm
- Tuesday, April 26: 7:00 am – 7:00 pm
- Wednesday, April 27: 7:00 am – 5:00 pm

- Thursday, April 28: 7:00 am – 3:30 pm

**Q6: How many CPEs/SCECHs can I get?**

**A6:** You will earn CPEs/SCECHs based on the number of sessions you attend. Attendees will have to complete the 2022 MSBO Annual Conference SCECH/CPE Google Form. You will be emailed a link to the 2022 MSBO Annual Conference & Exhibit Show SCECH/CPE Google form. Be sure to indicate all sessions attended. You will receive an emailed Certificate of Completion for SCECH and CPE (CPA) credits.

- 50 minutes = 1 CPE [View the list of what qualifies for CPEs](#)
- 60 minutes = 1 SCECH. SCECH credit is rounded down to the quarter hour.

**Q7: Where should I park at the Amway Grand Plaza Hotel?**

**A7:** Amway Grand Plaza Hotel Parking:

- How much is parking for registered hotel guests?
  - \$32 per night for self-parking \$35 per night for valet parking (Both allow 24-hour in-and-out access).
- Are both valet and self-parking available?
  - Valet and self-parking are available to overnight guests. Valet parking is located in the motor lobby off of the Pearl Street entrance. Self-parking is available in the Amway Grand Parking Ramp. The Amway Grand Parking Ramp entrance is located on the corner of Pearl Street and Monroe Avenue.
- Where is the motor lobby/main hotel entrance located?
  - If heading south on Monroe Avenue, make a right onto Pearl Street to locate valet and self-parking. If headed north on Monroe Avenue, make a left onto Pearl Street to locate valet and self-parking.

**Q8: Is other parking available?**

**A8:** Yes. A downtown Grand Rapids Parking Map is available on the MSBO Conference webpage.

**Q9: What is the attire for the Conference?**

**A9:** The attire is business casual.