

POLICY ISSUED BY: DEALER NAME			
CITY		DEALER ACCOUNT NUMBER	
STATE/PROVINCE		POSTAL ZONE	
YEAR	MODEL	VEHICLE APPLICATION	
VEHICLE IDENTIFICATION NUMBER (FULL 17 DIGITS)			
ENGINE SERIAL NUMBER			
DATE OF DELIVERY TO USER (DTU)		ODOMETER READING AT DELIVERY	
ABOVE INFORMATION MUST AGREE WITH DELIVERY TO USER (DTU) FORM AND DELIVERY INFORMATION ESTABLISHED BY RETAIL SALE			
CONTRACT HOLDER'S NAME			
STREET			
CITY			
STATE/PROVINCE		POSTAL ZONE	
COVERAGE	SERVICE CONTRACT NUMBER	TIME MONTHS	DISTANCE - MI/KM (000)
VEHICLE SERVICE COVERAGE			
<p>CUSTOMER: I HAVE REVIEWED THE OWNER / OPERATOR'S MANUAL FOR THIS VEHICLE AND READ THIS WARRANTY AGREEMENT AND: (1) I UNDERSTAND THE OPERATION OF THIS VEHICLE, (2) I UNDERSTAND AND ACCEPT THE TERMS OF THIS WARRANTY AGREEMENT, AND (3) I ACKNOWLEDGE RECEIPT OF A COPY OF THIS WARRANTY AGREEMENT.</p> <p>CUSTOMER SIGNATURE _____ DATE _____</p> <p>DEALER: (1) YOU MUST REVIEW THE STANDARD WARRANTY AND THIS EXTENDED WARRANTY SERVICE POLICY ALONG WITH THE OWNER / OPERATOR'S MANUAL WITH THE CUSTOMER AT THE TIME OF SALE, (2) FOR U.S. AND CANADIAN SALES, SUBMIT A COPY OF THIS CONTRACT TO: SERVICECONTRACTS@NAVISTAR.COM OR FAX TO : (630) 753-7061.</p> <p>DEALER SIGNATURE _____ DATE _____</p> <p>DEALER EMAIL _____ PHONE # _____</p>			

**BUS EXTENDED VEHICLE COVERAGE
(EXCLUDING BODY AND TRANSMISSION)**

**SERVICE CONTRACTS FOR
COMMERCIAL AND SCHOOL BUS**

The **Vehicle Service Coverage Option(s)** provides coverage to your vehicle for time or distance traveled from new vehicle delivery date, whichever expiration occurs first.

During the period selected, Navistar, Inc., will repair or replace any part of this vehicle covered component(s) which proves defective in material and/or workmanship in normal use, with new or ReNEWed parts. Exceptions are listed herein under *What is Not Covered*.

Frame and Bumper

Bumper System: Bumper

Frames: Cross member, engine cross member, frame side rail, reinforcement or gussets

Front Axle

Front Axle: Steering arm, front axle I-beam, king pin and bushings, steering knuckle

Suspension

Front Axle Suspension: torque arm & busing assembly, air bag assembly, control (air suspension only), shock absorber mounting bracket, center bolt, spring leaf assembly, spring bracket assembly, rear suspension cross member, sway bar assembly, axle stop

Single Rear Axle Air Suspension: torque arm & bushing assembly, air bag assembly, control (air suspension only), shock absorber mounting bracket, center bolt, spring leaf assembly, spring bracket assembly, rear suspension cross member, sway bar assembly, axle stop

Single Rear Axle Spring Suspension: torque arm & bushing assembly, shock absorber mounting bracket, center bolt, spring leaf assembly, spring bracket assembly, rear suspension cross member, sway bar assembly

Brakes

Hydraulic Brakes: master cylinder, reservoir, fluid level switch, parking brake lever/pedal, parking brake cable/linkage, wheel brake actuating linkage/cam/camshaft, brake linkage/pedal/spring, power assist unit, electronic ECU control unit, relay/magnetic switch, wheel sender, caliper, flow switch, monitor module, drive line brake assembly, cab harness, foot

DEALER: SELECT/WRITE IN APPLICABLE SERVICE CONTRACT NUMBER(S) FROM PRICE PAGES. WRITE IN SERVICE CONTRACT NUMBER(S), CONTRACT PARAMETERS, & MILEAGE/KM WHERE REQUIRED.
 ORIGINAL - CUSTOMER COPY
 PHOTOCOPY COMPLETED ENROLLMENT FORM & MAIL OR FAX TO SERVICE CONTRACTS.
 A 5% FEE OVER RETAIL PRICE WILL BE CHARGED FOR WARRANTIES PURCHASED BETWEEN 6-12 MONTHS PAST WARRANTY START DATE.

control or pedal valve, hand control valve, front end harness
(wires/connectors/term), PDM distribution harness

Hydraulic Full Power Brake: pumps, accumulators, hydraulic power brake (HPB) unit, solenoid valve, self actuate hydraulic release cylinder, master cylinder, reservoir, parking brake lever/pedal, brake linkage/pedal/spring, power assist unit, electronic (ECU) control unit, relay/magnetic switch, wheel sender, caliper, caliper bracket, flow switch, pressure differential switch, monitor module, spring brake control valve, drive line brake assembly, cab harness, foot control or pedal valve, hand control valve, front end harness (wires/connectors/term), PDM distribution harness, relay valve, wiring

Bus Air Brake System: Air or vacuum tank, knob, accumulators, solenoid valve, slack adjuster, automatic adjuster assembly, brake changer bracket, chamber, chamber diaphragm, air governor and mounting, wheel brake actuating linkage/cam/camshaft, brake linkage/pedal/spring, shield backing plate/anchor/dust, unloader valve air dryer end cover, steering angle sensor, stability control sender, electronic control unit (EDU), modulator valve, wheel sender, monitor module, spring brake control valve, cab harness, foot control or pedal valve, hand control valve, front wheel limiting & mounting valve, quick release valve, pulley, relay valve

Steering

Steering System: pitman arm, drag link, steering column assembly & mounting, tilt steering wheel mechanism, steering shaft couplings/u-joint, steering wheel, steering gear assembly, power steering pump mounting gasket, telescoping steering wheel mechanism, steering gear bracket/mounting, cylinder assembly & valves, oil cooler assembly, pump assembly, reservoir assembly, control valve, pulley

Prop Shaft

Transmission to Rear Axle: universal joint, slip joint boot/clamp, shaft, yoke/spline

Center Bearing Assembly: bearing, bearing mounting

Exhaust

Muffler: basic assembly, mounting bracket/support

Pipes: mounting bracket/support

Generating System

Electric Door Locks: driver and passenger door switch pod*, door lock actuator*, door harness*

Instruments Electrically Operated: multiplex signal module (MSM), voltmeter gauge, fuel level gauge, oil pressure gauge (electrical), coolant temperature gauge (electrical), ammeter gauge, engine oil temperature gauge,

rear axle oil temperature gauge, speedometer gauge (electrical), transmission oil temperature gauge, fuel level sender, tachometer/trip recorder (electrically driven), pyrometer sender, rear axle oil temperature sender, transmission oil temperature sender, bezel/cover plate, circuit board, speedometer/tachometer dip switch (reprogramming only), ammeter module, speedometer/tachometer circuit housing, air pressure sender, hour meter, odometer, programming, cab (wires connectors & terminals) harness, PDM distribution harness

Remote Power Module: module (RPM)*, switch pack actuator*, switch pack (base)*, cab (wires connectors & terminals) harness*, PDM distribution harness*

Remote Engine Speed Control: remote engine speed control module*, PDM distribution harness*

Body Electrical System Controller Components: ESC controller, programming

Cranking System: key/ignition switch, cab (wires connectors & terminals) harness, PDM distribution harness

Battery Run Down Protection: clean power cable (battery to cab), clean power cable (battery to transmission)

Lighting Systems

Headlights: knob, mounting, lamp assembly, back-up alarm, daytime running light switch, relay/magnetic switch, dimmer switch, back-up light switch, interior light switch (panel mounted), stoplight switch (air), stoplight switch (hydraulic), headlight switch, turn signal switch, switch pack actuator, switch pack (base), cab (wires connectors & terminals) harness, front end (wires, connectors and terminals) harness, PDM distribution harness, interior light switch – door jam mounted*, interior light switch – lamp mounted*

Turn Signal/Hazard Switch and Flasher: mounting, lamp assembly, relay/magnetic switch, interior light switch (panel mounted), turn signal switch, switch pack actuator, switch pack (base), cab (wires, connectors & terminals) harness, front end harness (wires, connectors & terminals), PDM distribution harness

Instrument Panel Illumination Lamps: mounting, lamp assembly, relay/magnetic switch, dimmer switch, interior light switch (panel mounted), stoplight (air) switch, headlight switch, turn signal switch, switch pack actuator, switch pack (base), cab (wires connectors & terminals) harness, front end (wires connectors & terminals) harness, PDM distribution harness, , interior light switch – door jam mounted*, interior light switch – lamp mounted*, marker/interrupt switch*

Turn Lights (Front and Hood Side): mounting, lamp assembly, relay/magnetic switch, switch pack actuator, switch pack (base), cab (wires connectors & terminals) harness, front end (wires connectors & terminals) harness, PDM distribution harness

Interior Lights: headlight switch, switch pack actuator, switch pack (base), cab (wires, connectors & terminals) harness, lamp assembly*, , interior light switch – door jam mounted*, interior light switch – lamp mounted*, interior light switch – panel mounted*, PDM distribution harness*

Marker/Parking Lights: mounting, lamp assembly, headlight switch, turn signal switch, switch pack actuator, switch pack (base), cab (wires, connectors & terminals) harness, front end (wires, connectors & terminals) harness, PDM distribution harness

Fog/Driving Lights: mounting, lamp assembly, relay/magnetic switch, stoplight (hydraulic) switch, switch pack actuator, switch pack (base), cab (wires, connectors & terminals) harness, front end (wires, connectors & terminals) harness, PDM distribution harness

Warning Lights and Signals: coolant probe module, coolant level probe, lamp assembly, hydraulic brake warning beeper, high water temperature/low oil pressure alarm, low air pressure beeper, relay/magnetic switch, low oil pressure switch, high water temperature switch, low air pressure switch, low air pressure switch, low coolant level switch, parking brake switch, cab (wires, connectors & terminals) harness, PDM distribution harness

Horn (Electric): coiled ribbon harness (clock spring), mounting, horn assembly, horn contact ring/button, relay magnetic switch, cab (wires, connectors & terminals) harness, front end (wires, connectors & terminals) harness, PDM distribution harness

Window (Electric): regulator & motor assembly*, relay/magnetic switch*, cab (wires, connectors & terminals) harness*

Two Speed Axle/Power Divider Lock (electric): circuit board*

Steering Wheel Switches: cruise on/off switch, cruise set/rest switch

Miscellaneous (Electrical): electronic compass

Cooling:

Radiators: core, radiator tank & neck, shroud clamp, shroud mounting bracket, engine mounted shroud, radiator mounting, shroud, sight glass, surge tank & mounting, coolant recovery bottle and hose, in tank oil cooler

Shutters: shutter assembly, actuating cylinder assembly, control rod assembly, shutter stat, solenoid, relay/magnetic switch, temperature switch, cab (wires, connectors & terminals) harness, PDM distribution harness

Charge Air Cooler: charge air cooler pipe, chassis mounted charge air cooler

Hydraulically Driven Cooling Fan: solenoid valve, pump assembly, fan blade assembly, electronic fan controller, hydraulic fluid reservoir, oil cooler (oil-to-air)

Instruments

Oil Pressure Gauge: head assembly

Temperature gauge: head assembly

Air Pressure Gauge: head assembly

Air Restriction Gauge: head assembly

Engine

Basic Engine Components: fan blade assembly, viscous fan drive, on/off fan drive, fan clutch control, fan pulley, relay/magnetic switch, bolt front mount, bolt rear mount, coolant level switch, temperature switch, air compressor mounting bracket, cab (wires, connectors & terminals) harness, alternator mounting bracket, refrigerant compressor mounting bracket, chassis (wires, connectors & terminals) harness, power steering pump mounting bracket

Rear Axle

Driving Rear Axle: companion flange/yoke, carrier, axle housing, internal (axle carrier) bearings, differential bushings and cross gears, limited slip differential, ring gear bolt, helical gears, planetary gears, ring & pinion gears, helical drive gear shaft, sliding clutch, air shift control, air shift cylinder, shift fork, air shift motor, power divider bearing/retainer, oil pump, power divider differential case, power divider gears/bushing and cross

Fuel System

Air Inlet System: air inlet cap/scoop, air inlet water separator box, air inlet pipe, air inlet temperature control system, stack mounting bracket, air intake grill, air restriction indicator

Air Cleaner: mounting bracket & bolts

Diesel Fuel Tanks: filler neck/cap and gasket, chassis skirt, mounting bracket and bolts, tank body, fuel outlet tube, air vent, crash guard

Cab

Front End Sheet Metal: air intake baffle / water separation baffle

Front Fiberglass: hood stop, hood cable, grille assembly, hood handle, hood/engine access door hatch hinge, hood guides, hood, sound shield, engine compartment insulation, hood latch, air intake baffle / water separation baffle, splash panel, fastener/rivet, weld, hood trim, front hood mounting hinge/bracket, hood reinforcement, hood assist torsion bar, engine access door latch

Cab Platform Structure: cowl / firewall / SC or FC platform, instrument panel

Assemblies and Controls – Side Doors: glass run channel*, door*, hinge*, latch and exterior handle*, key lock*, passenger door map pocket*, rivet/fastener*, weld*, window regulator and handle*, door stop assembly*

Cab Mounting: cab mounting cross member*, cab front mounting*, sub-frame*

Cab Interior Appointments: grab handle*, headliner*, insulation*, floor carpeting/mat*, arm rest*, console*, manifest box/door pouch*, interior trim*, sun visor*, rear trim panel*, door trim panel – driver side*, door trim panel – passenger side*, cup holder*

Cab Exterior Appointments: head or tail lamp bezel, fender extension, cab step*, grab handle*, cowl tray*, exterior mirror (basic)*, electric mirror switch*, cab (wires, connectors & terminals) harness*, mirror motor*, mirror heater*, mirror bracket*

SCR After treatment

DEF Tank: fill level tank sensor, filler tank cap, tank heater, DEF tank bracket/strap, diesel exhaust fluid tank, tank pickup, heated line wiring, head unit wiring

DEF Pump: supply module cover, supply module pump, supply module pump bracket, ACM (after treatment control module), supply module wiring

After treatment Control Module: ACM (after treatment control module), ACM bracket, ACM wiring

DEF Lines/Hoses: pump to tank supply/suction hose, pump to tank return hose, pump to doser/injector hose

Coolant Lines/Hoses: tee to doser hose, doser to tee hose, coolant flow valve DEF tank

DEF Controls/Sensors: (sensor) wiring, PDM module

Accessories

Truck Air Conditioner and Heater: wiper linkage, horn assembly, compressor clutch*, compressor/reciprocation*, compressor/rotary*, condenser*, radiator fan/shutter override switch*, core (heater)*, evaporator*, engine meter assembly*, blower wheel*, wiper motor (air or vacuum)*, blower motor sleeper*, resistor block*, cranking motor drive assembly*, accumulator/dryer*, expansion valve*, rear expansion valve*, air conditioner / heater / defroster ducting*, control valve*, check valve*, tank assembly and mounting*, radio control (sleeper box)*, radio-basic assembly*, a/c o ring*, low side schrader valve*, high side schrader valve*, speaker*, seat shock*, seat assembly adjuster*, mounting bracket*, seat frame*, hose/pipe*, fitting*, air seat control*, mounting/housing (main case)*, air bag*, seat belt retractor*, seat belt*, engine heater assembly*, engine heater socket*, pump*, reservoir*,

arm rest*, blower speed LPM module*, HVAC control module*, motor/door actuator – blend air*, motor/door actuator – fresh air*, motor/door actuator – air distribution*, refrigerant pressure sensor*, inlet thermistor*, outlet thermistor*, vehicle personality module (VPM)*, relay/magnetic switch*, orifice tube*, intermittent switch*, low fluid level switch*, clutch switch*, set-resume switch*, diagnostic module APADS*, low pressure switch*, high pressure switch*, thermostatic switch*, freeze sensor*, cab (wires, connectors & terminals) harness*, engine (wires, connectors & terminals) harness*, front end (wires, connectors & terminals) harness*

Truck Heater-Defroster: defroster fan*, compressor clutch*, reciprocating compressor*, condenser*, radiator fan/shutter override switch*, core (heater)*, evaporator*, blower wheel*, resistor block*, accumulator/dryer*, expansion valve*, air conditioner/heater/defroster ducting*, fitting*, mounting/housing (main case)*, blower speed module LPM*, HVAC control module*, motor/door actuator – blend air*, motor/door actuator – fresh air*, motor/door actuator – air distribution*, inlet thermistor*, outlet thermistor*, relay/magnetic switch*, low pressure switch*, high pressure switch*, thermostatic switch*, cab (wires, connectors & terminals) harness*

Air Horns: horn assembly, control valve, pneumatic solenoid, air horns switch, fitting, cab (wires, connectors & terminals) harness

Windshield Wiper System: wiper linkage*, mounting bracket*, fitting*, relay/magnetic switch*, switch*, intermittent switch*, cab (wires, connectors & terminals) harness*

Windshield Washer System: fitting*, pump*, reservoir*, switch*, low fluid level switch*, cab (wires, connectors & terminals) harness*, front end (wires, connectors & terminals) harness*

Cruise Control Electronic Engines: coiled ribbon (clock spring) harness, vehicle personality (VPM) module, switch, clutch switch, set-resume switch, cab (wires, connectors & terminals) harness

Individual Driver Seat: electric seat air compressor*, seat shock*, seat adjuster assembly*, seat frame*, fitting*, air seat control*, air bag*, seat belt retractor*, seat belt*, arm rest*

Front Seat Passenger: seat shock*, seat adjuster assembly*, seat frame*, fitting*, air seat control*, air bag*, seat belt retractor*, seat belt*, arm rest*

IC Bus, LLC Body-Related Components: horns

(* Denotes Coverage Only for HC and TC Commercial Bus Chassis

OBTAINING SERVICE

To obtain service under this Service Contract, return this vehicle to any IC Bus Dealer authorized to service this model vehicle and engine. To locate your nearest authorized dealer, please call 1-800-44-TRUCK.

WHAT IS NOT COVERED:

Components / Items:

- Correction of loose fasteners, squeaks, rattles and unusual noises
- Adjustments (e.g., headlights, brake/clutch adjustments, steering system adjustments, coolant levels)
- Items warranted by their respective manufacturers (e.g., non-Navistar brand engines, tires & tubes, Allison Transmissions, Agility Fuel System, clutch, batteries, radios, lubricants, etc)
- Any part that is not a Navistar part number
- Unauthorized parts other than Navistar service parts or ReNEWed® parts
- Bodies, equipment and accessories installed by other than authorized Navistar employees at Navistar manufacturing plants
- Front and rear axle alignment
- Engine, Engine Electronics, Injectors, Turbocharger
- Hybrid Electric Components (except Hybrid/Electric Drive Cooling)

Repairs:

- Maintenance-related items/ repairs or those as a result of normal wear and tear, including tune-ups, brake/clutch lining, clutch brake, windshield wiper blades, windshield wiper nozzles, gaskets, belts, seals, tire balancing, lubrication, batteries and other similar procedures/parts required to keep vehicle in good working condition. These services include, but are not limited to: oil changes, oil filters, air filters, fuel filters, desiccant cartridge, cleaning/polishing, engine tune-up, adding oils, tightening of air intake and coolant clamps, tire rotation ash tray, cigarette lighter element, fire extinguishers, fluorescent ballast and tubes, fuses
- Repairs to any part of the vehicle subjected to misuse, negligence, improper maintenance, improper operation, or which is the result of an accident
- Fades, runs, mismatch or damage to paint, trim items, upholstery, chrome, polished surfaces, etc., resulting from environmental causes,

improper polishes, cleaners or washing solutions, or chemical and industrial fallout

- No coverage will be granted if Power Train, Prop shaft and Suspension sales guidelines (specifications) are not strictly adhered to by all owners and operators of this vehicle
- Accidents, acts of nature or other events beyond control of Navistar
- Any single repair requiring less than \$40.00 parts and labor to complete
- Paint, rust, corrosion, cosmetic issues, bright work
- Failure to maintain correct maintenance schedule
- Failures or damage resulting from abuse or neglect as determined by Navistar, which includes, but is not limited to: operation without adequate coolants or lubricants; over speeding; lack of maintenance of lubricating, cooling or intake systems; improper storage, starting, warm-up, run-in or shutdown practices

Other:

- Vehicles sold and/or operated outside the United States or Canada
- Vehicles/components which have had unauthorized alterations or modifications
- Vehicles on which the odometer reading has been altered
- Incidental, special, indirect or consequential costs or expenses which the owner may incur as a result of a malfunction or failure covered by this warranty, such as vehicle damage, communication expenses, meals, lodging, overtime, loss of use of engine or vehicle (“downtime”), loss of time, inconvenience, cargo loss or damage, and other similar costs and expenses
- Replacement of defective parts, which were, not authorized Navistar equipment when first installed
- Towing, unless additionally purchased

Components EXCLUDED but not limited to if unit has a NON-Navistar Brand Engine

Accessory Drive Systems:

- Fuel pump drive cam, accessory drive coupling, power steering pump driver gear, pulley/idler/bearing, belt tensioner

Air Cleaner:

- Air cleaner snow valve motor, air cleaner snow valve switch

NOTE TO SERVICING LOCATION:

Should there be questions regarding this coverage, call the Warranty Claim Center for clarification. For this purpose, the following phone numbers are provided to be used weekdays during normal working hours in the 48 contiguous states, Hawaii and Canada, call 800-336-4500.

DISCLAIMER:

NO WARRANTIES ARE GIVEN BEYOND THOSE DESCRIBED HEREIN. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED AND IS THE SOLE AND EXCLUSIVE WARRANTY MADE BY THE COMPANY HEREUNDER. THE COMPANY SPECIFICALLY DISCLAIMS ALL IMPLIED AND EXPRESS WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OTHER REPRESENTATIONS TO THE USER/PURCHASER, AND ALL OTHER OBLIGATIONS OR LIABILITIES. THE COMPANY FURTHER EXCLUDES LIABILITY FOR INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE AND CONSEQUENTIAL DAMAGES, ON THE PART OF THE COMPANY OR SELLER. No person is authorized to give any other warranties or to assume any liabilities on the company's behalf unless made or assumed in writing by the Company; and no other person is authorized to give any warranties or to assume any liabilities on the seller's behalf unless made or assumed in writing by the seller.

Remedies Under State or Provincial Law: Some States and Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the owner. This warranty gives the owner specific legal rights, and he may also have other legal rights which may vary by state or province.

Navistar, Inc., except in Canada where it is Navistar Canada, Inc.