

POLICY ISSUED BY: DEALER NAME			
CITY		DEALER ACCOUNT NUMBER	
STATE/PROVINCE		POSTAL ZONE	
YEAR	MODEL	VEHICLE APPLICATION	
VEHICLE IDENTIFICATION NUMBER (FULL 17 DIGITS)			
ENGINE SERIAL NUMBER			
DATE OF DELIVERY TO USER (DTU)		ODOMETER READING AT DELIVERY	
ABOVE INFORMATION MUST AGREE WITH DELIVERY TO USER (DTU) FORM AND DELIVERY INFORMATION ESTABLISHED BY RETAIL SALE			
CONTRACT HOLDER'S NAME			
STREET			
CITY			
STATE/PROVINCE		POSTAL ZONE	
COVERAGE	SERVICE CONTRACT NUMBER	TIME MONTHS	DISTANCE - MI/KM (000)
VEHICLE SERVICE COVERAGE			
<p>CUSTOMER: I HAVE REVIEWED THE OWNER / OPERATOR'S MANUAL FOR THIS VEHICLE AND READ THIS WARRANTY AGREEMENT AND:                  (1) I UNDERSTAND THE OPERATION OF THIS VEHICLE, (2) I UNDERSTAND AND ACCEPT THE TERMS OF THIS WARRANTY AGREEMENT, AND (3) I ACKNOWLEDGE RECEIPT OF A COPY OF THIS WARRANTY AGREEMENT.</p> <p>CUSTOMER SIGNATURE _____ DATE _____</p> <p>DEALER: (1) YOU MUST REVIEW THE STANDARD WARRANTY AND THIS EXTENDED WARRANTY SERVICE POLICY ALONG WITH THE OWNER / OPERATOR'S MANUAL WITH THE CUSTOMER AT THE TIME OF SALE, (2) FOR U.S. AND CANADIAN SALES, SUBMIT A COPY OF THIS CONTRACT TO: <a href="mailto:SERVICECONTRACTS@NAVISTAR.COM">SERVICECONTRACTS@NAVISTAR.COM</a>                  OR FAX TO : (630) 753-7061.</p> <p>DEALER SIGNATURE _____ DATE _____</p> <p>DEALER EMAIL _____ PHONE # _____</p>			

**BUS EXTENDED BODY COVERAGE**

**SERVICE CONTRACTS FOR COMMERCIAL AND SCHOOL BUS**

The **Vehicle Service Coverage Option(s)** provides coverage to your vehicle for time or distance traveled from new vehicle delivery date, whichever expiration occurs first.

During the period selected, Navistar, Inc., will repair or replace any part of this vehicle covered component(s) which proves defective in material and/or workmanship in normal use, with new or ReNEWed parts. Exceptions are listed herein under *What is Not Covered*.

**IC Bus, LLC Body-Related Components**

**Air Conditioner:** A/C electrical control panel, accumulator/dryer, compressor clutch, compressor/rotary, condenser, fan condenser, air conditioner ducting, evaporator, A/C fitting/pipe, relay/magnetic switch, high side schrader valve, low side schrader valve, refrigerant pressure sensor, high pressure switch, low pressure switch, radiator fan/shutter override switch, thermostatic switch, inlet thermistor, outlet thermistor, drain tube, orifice tube, water valve (internal to the dash mounted A/C / heat unit), blower wheel

**Body Frame:** bows, front cowl, rear frame, entrance door header, drip rails, seat rails, bow spacers, steps, entrance door frame, driver's seat sub-frame (k or h frame), side emergency door frame, rear emergency door frame, lift door frame, body to cab floor frame, body to cab roof frame, davenport frame

**Body-Inside:** light bars, header bumpers, inside caps, insulation, lower lining, overhead lining, luggage racks, grab rails, shoulder rails, standee rails, noise reduction

**Body-Outside:** license plate bracket, outside caps, post caps, engine door, fuel door, windshield wiper door, engine service doors, front fiberglass panel, front sheet metal, grille, access handles, rear inside window panels, rub rails, snow rails, roof panels (topping), side sheets, rear outside skins, skirts, transition panel / cowl filler panel

**Compartments:** battery compartment, destination sign compartment, electrical access compartment, luggage compartment, safety compartment, spare tire compartment, tool compartment

DEALER: SELECT/WRITE IN APPLICABLE SERVICE CONTRACT NUMBER(S) FROM PRICE PAGES. WRITE IN SERVICE CONTRACT NUMBER(S), CONTRACT PARAMETERS, & MILEAGE/KM WHERE REQUIRED.  
 ORIGINAL - CUSTOMER COPY  
 PHOTOCOPY COMPLETED ENROLLMENT FORM & MAIL OR FAX TO SERVICE CONTRACTS.  
 A 5% FEE OVER RETAIL PRICE WILL BE CHARGED FOR WARRANTIES PURCHASED BETWEEN 6-12 MONTHS PAST WARRANTY START DATE.

**Doors:** buzzer boxes, air controls, electric controls, manual controls, hold back devices, emergency rear doors, emergency side doors, entrance doors, lift – single/double doors, door handles, hinges, door locks, vandallocks

**Electrical:** electrical panel, fuse panel, harness (wires, connectors, and terminals), body options external harness (engine), dash harness, flasher plate harness, flasher to cowl harness, front cap harness, front end harness, left hand body harness, LH switch panel harness, overhead switch panel harness, power distribution harness (on flasher plate), rear cap harness, RH switch panel harness, right hand body harness

**Floor:** floor panels, floor sills, tie down (bolts, plates, J-bolt, and U-Bolt), wheel-pocket assembly, wheel-pocket cover, cove moulding

**Floor Covering:** step treads

**Frame (glass not covered):** driver's window, kickout window, split sash window, split sash storm window

**Heaters:** control cable, core (heater), hose covers/trim, defroster duct, driver's heater, defroster fan, under seat heater, motors, booster heaters pump, rear heater, stepwell heater

**Lifts:** modesty panels, lap restraints, stanchions

**Mirrors:** cross view mirror

**Safety Equipment:** child check mate, destination signs, wig-wag

**Seats:** crash barrier frame, flip seat frame, passenger seat frame, courtesy shields

**Vents:** static vent

**Windshield Wipers:** drive motor, washer

**Tail / License / Rear Stop / Rear Turn / Backup lights:** mounting, lamp assembly, back-up alarm, relay/magnetic switch, back-up light switch, stoplight (air) switch, stoplight (hydraulic) switch, turn signal switch, switch pack actuator, switch pack (base), cab (wires connectors & terminals) harness, front end (wires connectors & terminals) harness, PDM distribution harness

### **OBTAINING SERVICE**

To obtain service under this Service Contract, return this vehicle to any IC Bus Dealer authorized to service this model vehicle and engine. To locate your nearest authorized dealer, please call 1-800-44-TRUCK.

### **WHAT IS NOT COVERED**

#### **Components / Items:**

- Correction of loose fasteners, squeaks, rattles and unusual noises.

- Adjustments (e.g., headlights, brake/clutch adjustments, steering system adjustments, coolant levels)
- Items warranted by their respective manufacturers (e.g., non-Navistar brand engines, tires & tubes, Allison Transmissions, batteries, radios, lubricants, etc)
- Any part that is not a Navistar part number
- Unauthorized parts other than Navistar service parts or ReNEWed® parts
- Bodies, equipment and accessories installed by other than authorized Navistar employees at Navistar manufacturing plants.
- Front and rear axle alignment
- Engine, Engine Electronics, Injectors, Turbocharger
- Hybrid Electric Components (except Hybrid/Electric Drive Cooling)

#### **Repairs:**

- Maintenance-related items/ repairs or those as a result of normal wear and tear, including tune-ups, windshield wiper blades, windshield wiper nozzles, gaskets, belts, seals, tire balancing, lubrication, batteries and other similar procedures/parts required to keep vehicle in good working condition. These services include, but are not limited to: oil changes, oil filters, air filters, fuel filters, desiccant cartridge, cleaning/polishing, engine tune-up, adding oils, tightening of air intake and coolant clamps, tire rotation ash tray, cigarette lighter element, fire extinguishers, fluorescent ballast and tubes, fuses, gladhand and gladhand rubbers, trailer hoses, hose tenders, trailer electrical cables, light bulbs, mattress, mud flaps, mud flap mounting bracket
- Repairs to any part of the vehicle subjected to misuse, negligence, improper maintenance, improper operation, or which is the result of an accident
- Fades, runs, mismatch or damage to paint, trim items, upholstery, chrome, polished surfaces, etc., resulting from environmental causes, improper polishes, cleaners or washing solutions, or chemical and industrial fallout
- No coverage will be granted if Power Train, Prop shaft and Suspension sales guidelines (specifications) are not strictly adhered to by all owners and operators of this vehicle
- Accidents, acts of nature or other events beyond control of Navistar.
- Any single repair requiring less than \$40.00 parts and labor to complete
- Paint, rust, corrosion, cosmetic issues, bright work, glass

- Failure to maintain correct maintenance schedule
- Failures or damage resulting from abuse or neglect as determined by Navistar, which includes, but is not limited to: operation without adequate coolants or lubricants; over speeding; lack of maintenance of lubricating, cooling or intake systems; improper storage, starting, warm-up, run-in or shutdown practices

**Other:**

- Vehicles sold and/or operated outside the United States or Canada
- Vehicles/components which have had unauthorized alterations or modifications
- Vehicles on which the odometer reading has been altered
- Incidental, special, indirect or consequential costs or expenses which the owner may incur as a result of a malfunction or failure covered by this warranty, such as vehicle damage, communication expenses, meals, lodging, overtime, loss of use of engine or vehicle (“downtime”), loss of time, inconvenience, cargo loss or damage, and other similar costs and expenses
- Replacement of defective parts, which were, not authorized Navistar equipment when first installed
- Towing, unless additionally purchased

**NOTE TO SERVICING LOCATION:**

Should there be questions regarding this coverage, call the Warranty Claim Center for clarification. For this purpose, the following phone numbers are provided to be used weekdays during normal working hours in the 48 contiguous states, Hawaii and Canada, call 800-336-4500.

**DISCLAIMER:**

NO WARRANTIES ARE GIVEN BEYOND THOSE DESCRIBED HEREIN. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED AND IS THE SOLE AND EXCLUSIVE WARRANTY MADE BY THE COMPANY HEREUNDER. THE COMPANY SPECIFICALLY DISCLAIMS ALL IMPLIED AND EXPRESS WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OTHER REPRESENTATIONS TO THE USER/PURCHASER, AND ALL OTHER OBLIGATIONS OR LIABILITIES. THE COMPANY FURTHER EXCLUDES LIABILITY FOR INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE AND

CONSEQUENTIAL DAMAGES, ON THE PART OF THE COMPANY OR SELLER. No person is authorized to give any other warranties or to assume any liabilities on the company’s behalf unless made or assumed in writing by the Company; and no other person is authorized to give any warranties or to assume any liabilities on the seller’s behalf unless made or assumed in writing by the seller.

**Remedies Under State or Provincial Law:** Some States and Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the owner. This warranty gives the owner specific legal rights, and he may also have other legal rights which may vary by state or province.

**Navistar, Inc., except in Canada where it is Navistar Canada, Inc.**