

Custodial Certificate Program—Meaningful Professional Learning Helps Districts (Published in MSBO’s December 2010 Newsletter)

We all recognize that professional development helps us do our jobs more effectively. It expands our knowledge base and gives us credibility in our professions. We know it makes for improved performance, increases positive morale and helps employee teams work cohesively.



School district custodians are often one group in particular that receive less training than desired. We often struggle to find the time and resources to provide meaningful training to these employees.

To help districts provide the type of training that can improve performance along with pride of profession, MSBO has developed the Custodial Certificate Program (CCP).

CCP is designed to be delivered on site in most cases, eliminating the need to send employees to other locations. It consists of 10 courses taught by experts in the field specifically trained to teach this program. Employees will receive study materials and a certificate upon successful completion of the program.

Training classes can be arranged over time as the opportunities present themselves.

MSBO will track the progress of employees enrolled in the program and work with the district to schedule required courses that fit into the district’s schedule.

Course Topics:

- Chemistry of Cleaning
- Tools of the Trade
- Environmental/Energy Efficiency
- Operational Efficiency
- Restroom Cleaning
- Hard Floor Care
- Carpet Care
- Equipment Maintenance
- Cleaning for Health
- Customer Service

This program has been implemented in a number of districts around the state with very high satisfaction ratings of the participants and the supervisors.

For more information about this program, contact [Scott Little](#) at 517-327-2582.