

**MSBO Technology Committee  
Minutes for Thursday, May 26, 2011  
12:00 PM to 2:30 PM**

**Peckham Inc.**

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Lansing, MI 48906-2927  
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<http://www.peckham.org/About-Us.aspx>

In attendance:

Debbie Kopkau, MSBO  
David Palme, Portland Public Schools  
Kathy Jones, Wayne RESA

"Elluminated" attendees:

Bill Thompson, Macomb ISD  
Sam Accorso, Van Buren ISD  
Ric Wiltse, MACUL  
Jeff Trudell, Wyandotte Public Schools  
Mike Conway, Ovid-Elsie Area Schools  
Rodney VanLoo, West Ottawa Public Schools

AGENDA

1. Welcome & Introduction
2. Appoint Secretary – Sam Accorso (Vice-Chair) filled as Secretary – still need one!
3. Approve minutes from [March](#): Ric Wiltse moved, Jeff Trudell seconded, and the March minutes were approved
4. MSBO Update – Deb
  - Deb announced that MSBO will be launching Online Membership program starting at the end of June. She also reported that the MSBO Conference was very well received, with over 1100 participants, including approximately 600 certifications participants vs. about 300 last year. Next year's conference moves to Detroit, on May 1-3, with the Westin Book Cadillac as the host hotel.
5. MACUL Update – Ric Wiltse
  - 21 attended the Tech Certification workshop as a part of the April 21 Educational Technology Leadership Conference held at Muskegon Community College. David Palme and Jeff Trudell presented the workshop, Budgeting for Technology. Thank you to David and Jeff for their contribution to the conference and thank you MIEM!
  - The 4th annual Michigan Joint Education Conference will be held Wednesday, June 22 at Coopersville High School. Registration is only \$49\* and SB-CEU's are available. Please register by June 8 at [www.mijec.org](http://www.mijec.org). The Michigan Joint Education Conference provides an invaluable opportunity for all educators.

Sessions will be presented on topics including Google Apps for Education, Teaching Innovation Through Invention, Formative Assessment, Kindle and iPads in the classroom, Michigan eLibrary, Digital Portfolios, and much more.

The conference will kick off with the panel discussion, "What do students need beyond the core curriculum standards?"

The Michigan Joint Education Conference is hosted by Michigan Council for Social Studies (MCSS), Michigan Council for the Teachers of Mathematics (MCTM), Michigan Science Teachers Association (MSTA), Michigan Association for Computer Users in Learning (MACUL) and the Michigan Association of Middle School Educators (MAMSE).

The conference is also presented by Learning Forward Michigan, Michigan Association for Media in Education, Michigan Association of Administrators of Special Education, Michigan Association of Intermediate School Administrators, Michigan Business Education Association, Michigan Council for Exceptional Children, and the Michigan Council of Teachers of English

For more information and to register by June 8: link to <http://www.mijec.org>.

- MACUL is working with the REMC Association of Michigan in planning a virtual Technology & Curriculum Director meeting in the fall. Regional sites will be established by the REMCAM. Date and program information will be announced soon. This event will replace the meeting held at the Radisson Hotel in Lansing for the past several years.

- Other Fall 2011 events include:

- Date TBD, Student Technology Showcase, Michigan Capitol Building
- Oct. 13-14, Teaching & Learning in the Cloud Conference, Holland Christian HS
- Oct. 20-21, iPads in Education Conference, Oakland Schools

6. REMC Update - The REMC folks were not able to attend but Nancy Corner sent along the following update:

The new Computer and Network Electronics bid will be posted July 1, 2011. The computer contract includes handheld wireless devices, netbook mobile labs, all in one computers, tablet PCs, and thin clients.

Network Electronics will include: Extreme Networks, Ruckus Wireless, Barracuda, training and certification discounts, premise wiring, new security bundles. Red Level Networks and Delta Networks will be new vendors for network electronics.

- The new paper bid starts June 1, 2011.
- Please submit product recommendations via [remcbids.org](http://remcbids.org)!

7. Peckham Presentation - "Best Practices in Call Center / Help Desk Management with an Eye towards Resiliency Processes."

Bob Baldyga, IT manager at Peckham gave us some background as to what his company does (they are a non-profit in Lansing provided well-paying IT jobs for people with obstacles to employment – from having a spotty criminal record to a disability). They do everything from create products (ex. cold-weather gear for the military), being the call center for the U.S. Passport Call Center, handle document scanning and retention, and much more. It is a very impressive operation!

Bob's presentation focused on how to conduct a Business Impact Assessment in order to determine your business' high-level business functions and how resilient you need your infrastructure to be. This process provides you the information you need to align your resources with your prioritized business functions. He created a template that all IT folks could find very useful. The archive link to the presentation is at Elluminate:

<https://sas.illuminate.com/p.inlp?psid=2011-05-26.0927.M.E4E2402E3A219483F0DB91477CB082.vcr&sid=2009247>

8. Other business:

Kevin Barrons sent in this note...

*After 37 years in education (including working overseas in Asia), I have decided to retire this summer from Forest Hills Public Schools. It certainly has been my pleasure working with everyone in all aspects of the district. Forest Hills is a great place to work, and I have enjoyed helping develop all of the instructional technology designs and systems that are in place. I am very proud of all of the work that has been done to date, and I am sure the work will continue long after I am gone. The technology strategy in my book has always been about the students and the tools they need to learn new information.*

Jeff also noted that Kathy is retiring from Wayne RESA. On behalf of MSBO. Deb wished Kathy best wishes and also thanked Jeff and Kathy for all their contributions to technology and education over the years.

9. Tour of Facility – The meeting adjourned and then Bob took the on-site group on a tour of the facility.

**Next meeting: September 23, 2011 - noon**

Respectfully submitted,  
Sam Accorso